

2019 TAAD CONFERENCE AGENDA

(SUBJECT TO CHANGE)

Sunday, February 24

- 12:30 – 5 Conference Registration
1 – 4:30 **USPAP Refresher** Sands Stiefer (*optional class – separate registration*)
3:30-5 **The Economic Outlook for Texas Real Estate Markets** Dr. Mark Dotzour

Monday, February 25

- 7 – 4:30 Conference Registration
7 – 8 **President’s Breakfast Buffet**
8-12, 1-5 **Demo Rooms**
8– 9:45 **38th Annual Conference Opening Session**
Presentation of Colors, Video, Opening Remarks
Keynote: Honorable Glenn Hegar, Texas Comptroller of Public Accounts
10 **Grand Opening of the 38th Annual TAAD Trade Show**
Join us as we celebrate and honor 2018 President Rudy Durham, enjoy refreshments, music and prize drawings, and best of all, meet our exhibitors and view their new products and services.
10–11 **Refreshment Break with the Exhibitors**
11-12:15 **Closing the Gaps Between What Sounds Good & What Gets Done** Jim Bearden
12:30 – 1:15 TAAD presents **Members’ Appreciation Lunch**
Join TAAD for lunch and prize drawings!
1:30-2:30 **How to Detect Lies, Fraud and Identity Theft** Traci Brown
2:30-3:30 **A New Way to Think About Customer Service** Joe Serio
2:30-3:30 **Cyber Security – Protect Yourself and Your Business** John Romero
3:30-4 **Refreshment Break with the Exhibitors**
4-5 **Fundamentals of Conflict Resolution** Joe Serio
4-5 **What’s Happening at the PTAD?** Korry Castillo and staff

Tuesday, February 26

- 7– 4:30 Conference Registration
- 7:30 – 8:30 **Rise and Shine Breakfast** for all attendees
- 8:30– 9:30 ***You Can Do What Old Dogs Can't: How to Evolve and Succeed in a Rapidly Changing World*** Jim Whitt
- 9:30 – 10:30 **Concurrent Sessions:**
- Perception Vs. Reality: ARB Phone Protests After Year One
 - BOD Forum: Top 10 Responsibilities of the CAD BOD
 - Appraisal of Mobil Home Parks
- 10:30– 11:15 **Refreshment Break // Trade Show Drawings**
- 11:15 – 12:15 **Concurrent Sessions:**
- Texas Ag Land Markets: Update for 2019
 - BOD Forum: Succession Planning: The How and The Why
 - Equity Appeals Best Practices: What Works, What Doesn't
- 12:15 – 1:45 **TAAD Annual Awards Luncheon**
Join TAAD as we salute the winners – the award winners, the graduates of the 2018 Chief Appraiser Institute, and the sponsors, vendors and groups who support the association.
- 1:45-2:15 **TAAD Annual Delegate Assembly and Business Meeting**
- 2:15-3 **TAAD-IAAO Chapter Annual Meeting**
- 1:45 – 2:45 **Concurrent Sessions:**
- BOD Forum: Public Records and Public Meetings: What Every CAD Must Know
 - Texas Real Estate Markets Go Boom!
- 2:45 – 3:15 **Refreshment Break**
- 3:15 – 4:15 **Concurrent Sessions:**
- BOD Forum: HR: Personnel, Complaints, Progressive Discipline
 - Big Litigation – Fight or Flight?
- 4:15 – 5:15 **Concurrent Sessions:**
- Compressor Lawsuits - The Aftermath
 - How to Prepare for Mediation and Settlement of Lawsuits
- 7 – 10 ***Evening Gala*** (at hotel)
Join TAAD for an evening of food, fun and Texas travel with Chet Garner, The Daytripper!

Wednesday, February 27

- 8 – 9 **Farewell Breakfast Buffet**
- 9-11 **Chief Appraiser Ethics** Marya Crigler
- 9 – 10 **Ethics – No Right Way to Do a Wrong Thing** Mark Warren
- 10–11 **What's Happening at the Capitol?**
- 11 **Adjourn/ Farewell Austin 2019/Hello Dallas 2020**