

Education is Back!

TAAD >> 2021



Pandemic or no, TAAD is planning a variety of education offerings this fall. We'll be back at the North Austin/Round Rock Marriott ... we will be a comfortable distance apart, but we are still meeting!

State certification classes at being held at the Round Rock Marriott, same spacing will be observed.

We plan for **RPA Reviews** to be back for the fall, and those classes will be back in the TAAD office classroom. There will be fewer chairs, but we will do our best to serve all our members who need this class.

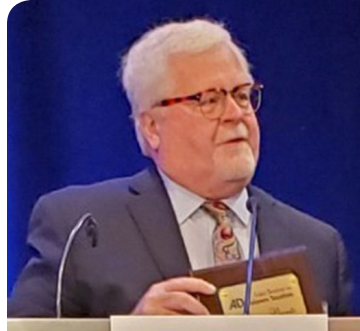
Plus, we are continuing our monthly **one-hour CE** seminars via Zoom to assist members who are short on their CE hours.

Registration forms for all seminars, RPA Reviews, state classes and online CE seminars are available on the TAAD website. Payment by credit card is offered, and we still happily accept good old American checks mailed in! Please let us know if you have questions, and we will do our best to help out.

continued on page 3

2021 LEGISLATIVE AWARDS

This award is given to a public official or public agency that has made an outstanding contribution to the improvement of property tax administration and to the realization of the mission of TAAD through legislative action.



Winners ... Ken Nolan, Chief Appraiser of the Dallas Central Appraisal District, and Roland Altinger, Chief Appraiser of the Harris County Appraisal District, were each honored with 2021 TAAD Legislative Award at the association's recent legislative update conference. Both are longtime members of the TAAD's Legislative Committee.



Features

2 » TAAD Classifieds | 3 » TAAD 2021 Education | 4 » Seminar: Personal Property Topics 2021 | 5 » Seminar: TAAD Exemptions Seminar 2021 | 6 » Real Estate Notes of Interest | 12-13 » TAAD 2021 State Certification Course Schedule and Registration Form | 14 » Travis CAD IAAO Award | 14 » IAAO Designation Recipients | 15 » Harris CAD IAAO Award

TAAD Classifieds

DIRECTOR OF OPERATIONS AT COMAL CAD

This position is responsible for serving as assistant to the Chief Appraiser in all phases of appraisal operations and district administration. A college degree with emphasis in real estate, marketing, or business-related courses is preferred. An RPA license is required with at least 5 years of experience in ad valorem tax field and business administration.

Salary range of \$75,000 to \$109,296 based on qualifications. Completed employment application and resume must be submitted. Please refer to www.comalad.org for more information.

RESIDENTIAL AND COMMERCIAL APPRAISERS

The **Matagorda County Appraisal District** is located in Bay City, Texas, is currently accepting applications for (2) appraisers position. We are seeking (1) **residential appraiser** and (1) **commercial/business personal property**.

Preferred applicants should have a Registered Professional Appraiser (RPA) designation from the Texas Department of Licensing and Registration or working towards this designation.

The applicant will possess the following:

- » Knowledge about the appraisal of residential properties
- » Knowledge about the appraisal of commercial properties
- » Knowledge about the appraisal of business personal property
- » Willingness to complete educational requirements mandated by the Texas Department of Licensing and Regulation
- » A valid Texas driver's license and proof of liability insurance
- » Dependable transportation for performing field work
- » Proficient computer skills and ability to learn and accept new technology
- » Harris/True Automation PACS/CAMA system a plus
- » Excellent verbal skills both face-to-face and over telephone

Salary range will be contingent upon qualifications and commensurate with experience. Please provide salary expectations in with your resume and/or application. The district currently offers paid health care for the employee and TCDRS for retirement. Any questions should be referred to Allison Schneider at aschneider@co.matagorda.tx.us or see the address and phone information below.

All interested applicants should submit their applications to:
 Matagorda County Appraisal District
 Attn: Allison Schneider — Appraisal Manager
 2225 Avenue G, Bay City, Texas 77414
 979-244-2031

AGRICULTURE APPRAISERS

The **Maverick County Appraisal District** is hiring an **Agricultural Appraiser**.

Duties include:

- » Data collection by conducting on-site measurements and inspections
- » Analysis of market sales and application of mass appraisal techniques
- » Conduct protest hearings with property owners and tax agents.

Work is performed in the office and outdoors.

It is preferred for applicants to be currently registered with TDLR and hold the RPA designation.

Submit resume and application to the:
 Maverick County Appraisal District
 Attention: Maggie Mata-Duran
mag@maverickcad.org
 P.O. BOX 2628, Eagle Pass, Texas 78852

Seminars

- » October 11 Deeds, Records and Title Transfers
- » October 12 Ag Use Valuation and Schedule Building
- » October 13 Wildlife Appraisal
- » October 14 Personal Property Topics 2021
- » November 8-9 Public Funds Investment Act Training *(held via Zoom)*
- » November 15-16 Exemptions Seminar

RPA Reviews

*(RPA Reviews are conducted in the TAAD headquarters classroom.
We will continue to do so, and to observe class limitations as necessary.)*

November 30-December 3 (Tuesday-Friday)

TAAD Seminars online for TDLR CE's

- » Offered via ZOOM online
- » 1-hour sessions, unless noted
- » For FY 21, available only to all
- » \$30 per TAAD member, registration online (1-hour session)
- » \$50 per nonmember, registration online (1-hour session)
- » No refunds

Monday, October 11, 1:30-2:30pm

Topic: *Finding Customer Service – Beyond the Mask*

Speaker: Gary Earnest

Tuesday, November 2, 1:30-3:30pm

(2 hours; TAAD members \$50, nonmembers \$100)

Topic: *Defining and Measuring Obsolescence in Personal Property*

Speakers: Lisa Hobert, CAE,PPS, FIAAO

Monday, December 13, 1:30-2:30pm

Topic: *Test Positive for New Laws and Rules*

Speaker: Matthew Tepper

» TAAD Presents a Seminar for Personal Property Appraisers

Personal Property Topics 2021



Have you been looking for a seminar related to personal property appraisal? To provide training in that area, TAAD is sponsoring a one-day seminar designed to address the needs of personal property appraisers.

» Date	Thursday, October 14, 2021
» Registration Deadline	October 1, 2021
» Class Location/Lodging	North Austin/Round Rock Marriott Hotel 2600 La Frontera Blvd. Round Rock \$125/night. Call at least 3 weeks prior to class. Ask for TAAD block 800-865-0546
» Class Hours	Registration: 8:00-8:30am Class: 8:30am-4:30pm <i>Breakfast included. Lunch on your own.</i>
» CEs	6.0 hours

Tentative Topics

- » Billboard Valuation
- » Inventory Adjustments – When to Make Them?
- » Adjusting for Functional Obsolescence
- » Determining Useful Life of Fixed Assets, Legislator Panel/Discussion of Property Tax Issues
- » Freeport and Goods in Transit, BPP Rendition Processing - Best Practices
- » Legislative Update and Case Studies for BPP
- » *Plus more!*

Name _____ TDLR number _____

Jurisdiction/Firm _____

Mailing Address _____

City _____ State _____ Zip _____

Telephone _____ E-mail Address _____

Registration Fees:

- ☐ TAAD member district \$150
- ☐ TAAD associate/affiliate member \$175
- ☐ Non-member \$3200

TOTAL AMOUNT ENCLOSED \$ _____

Registration fees must reflect current membership status.

Requests for refunds must be in writing and submitted by October 4; a \$75 cancellation fee will be deducted. No refunds for cancellations after October 4.

Office Use Only:

Date _____

Check# _____

Paid _____

DB _____

Please complete the registration form and return it along with payment to:

TAAD | 7700 Chevy Chase Drive; Building One, Suite 425 | Austin, Texas 78752-1558



TAAD Presents a Seminar for CAD Staff



TAAD Exemptions Seminar 2021

Back by popular demand ... TAAD presents a seminar for CAD staff that administer exemptions, both partial and total.

This is a two-day seminar that outlines major categories of property tax exemptions, as well as litigation and administrative and application issues associated with them:

- » Residence Homesteads
- » Charitable Organizations and Housing
- » Business Exemptions
- » Other Exemptions and Application/Administrative Issues
- » New exemptions from 87th Session

» Dates	Monday-Tuesday, November 15-16, 2021
» Registration Deadline	November 1, 2021
» Class Location/Lodging	North Austin/Round Rock Marriott Hotel 2600 La Frontera Blvd. Round Rock \$125/night. Call at least 3 weeks prior to class. Ask for TAAD block 800-865-0546
» Instructors	Barry Gaines, Chris Jackson, Sands Stiefer, and Matthew Tepper
» Class Hours	Registration: 8:30-9:00am Day 1: Class 9:00am-5:00pm Day 2: Class 8:30am-3:00pm <i>Breakfast included. Lunch on your own.</i>
» CEs	13.5 hours

Name _____ TDLR number _____

Jurisdiction/Firm _____

Mailing Address _____

City _____ State _____ Zip _____

Telephone _____ E-mail Address _____

Registration Fees:

- ☐ TAAD member district \$175
☐ TAAD associate/affiliate member \$225
☐ Non-member \$300

TOTAL AMOUNT ENCLOSED \$ _____

Registration fees must reflect current membership status.

Requests for refunds must be in writing and submitted at least 7 days prior to class; a \$75 cancellation fee will be deducted. No refunds for cancellations after November 8, 2021.

Office Use Only:

Date _____

Check# _____

Paid _____

DB _____

Please complete the registration form and return it along with payment to:

TAAD | 7700 Chevy Chase Drive; Building One, Suite 425 | Austin, Texas 78752-1558

Real Estate Notes of Interest

Brad Eldridge, MAI, CAE

Brad is a Senior Consultant with TEAM Consulting, LLC and lives in Lawrence, Kansas.

Medical Office vs. Office Building Trends,

Colliers International, by Beth Young, January 6, 2021

"Over the last six to eight years, medical office rents have stayed pretty much within a \$4.00/SF range. In the third quarter, CoStar (a commercial real estate database) MOB rates averaged a slight decline with average asking net rates of \$22.30 per square foot (PSF). Revista (a medical property research platform) showed average asking net rates around \$21.40/SF at the same time." <https://bit.ly/3xbCh4j>

What You Need to Know About Climate Change -

How it's already affecting your health, home and safety — and what you can do about it

AARP, by David Hochman, Sari Harrar, Laura Petrecca and Brian Barth, June 1, 2021, Submitted by Rick Stuart, CAE, FIAAO

Editor's Note: Check out the *Your Home* section in this article. Interesting data on changing preferences for retirees.

"Retirees are likely to skip the Sunbelt in favor of mid-Atlantic states, the New England coast and the Midwest, because of climate changes." <https://bit.ly/2UFlt7f>

II Predictions For Innovation In Commercial Real Estate

Forbes magazine, by Forbes Real Estate Council, June 15, 2021

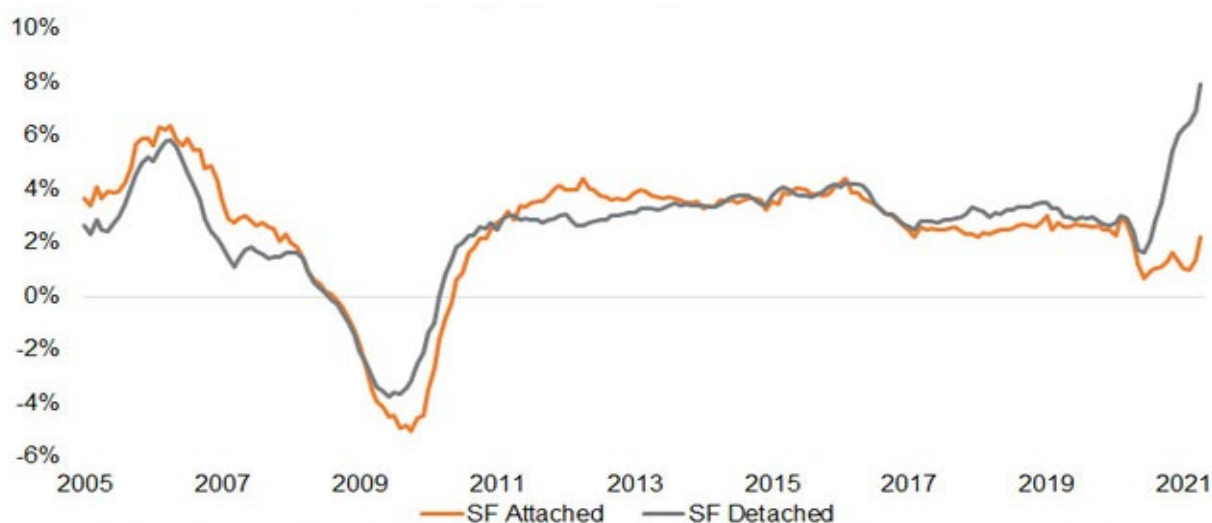
"As the world begins to return to normal, workers are going back to the office and businesses are beginning to open. The demand for commercial real estate is growing, and with this growth come new possibilities for innovation. Members of Forbes Real Estate Council predict how the commercial real estate landscape will react to the effects of the global pandemic." <https://bit.ly/3xrHa9q>

Inaccessibility in For-Sale Housing Pushes Up Demand for Single-Family Rentals

www.corelogic.com, June 15, 2021

"U.S. single-family rent growth increased 5.3% in April 2021, the fastest increase since May 2006, according to the CoreLogic Single-Family Rent Index (SFRI). The index slowed in 2020, but even when compared with 2019, rent growth is running above pre-pandemic levels." <https://bit.ly/3hzi4Z4>

Rent Growth by Property Type Diverged in 2020



Source: CoreLogic Single-Family Rent Index, April 2021

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How CBRE's Repositioning Team Plans to Reinvent the Mall*www.wealthmanagement.com*, by Tom Martin, June 21, 2021

"...the vast majority of large-format retail centers will not only survive the current shifts in the sector, but are already seeing large tenant sales increases, significantly beating pre-pandemic revenue figures from 2019. This is the roaring 20s in the U.S." <https://bit.ly/35UQhno>

Within an Already Favored Sector, Industrial Big Boxes Are Highly Prized by All Types of Investors*www.wealthmanagement.com*, by Patricia Kirk, June 23, 2021

"Today, all types of investors are looking at industrial big boxes—warehouse/distribution centers that contain 200,000 sq. ft of space or more of space—including domestic and foreign pension funds, public and non-traded REITs, sovereign wealth funds, private equity funds, family offices and high-net-worth individuals (HNWIs)." <https://bit.ly/3A3ngU2>

The CDC extended the national eviction ban through July. What that means for renters*www.cnn.com*, by Annie Nova and Christina Wilkie, June 23, 2021

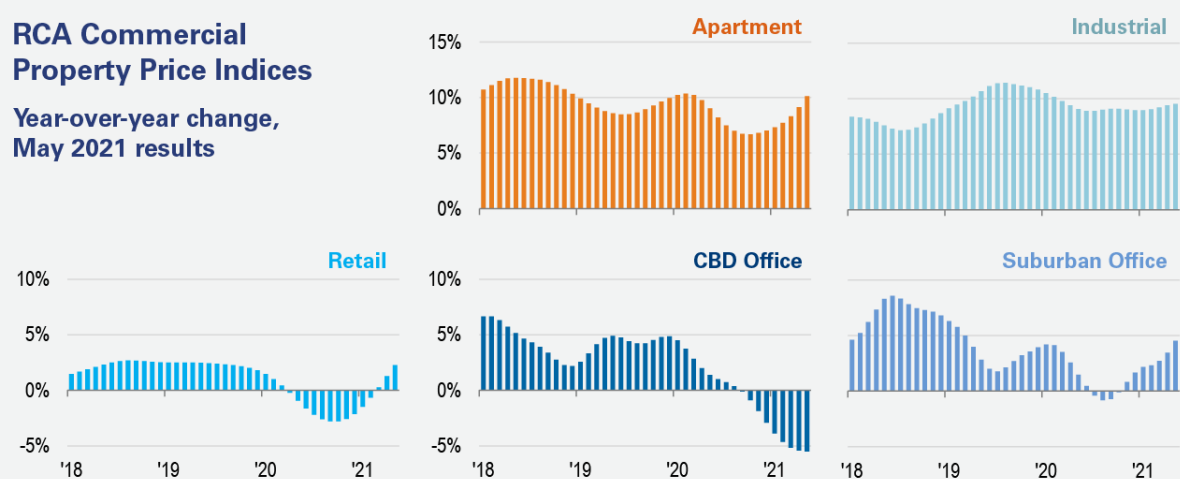
"The policy, which has been in place since September of 2020, prohibits almost all evictions for nonpayment of rent. The ban was previously slated to expire on June 30. The Biden administration on Thursday also extended the foreclosure moratorium for federally backed mortgages by a month, to July 31. Both the federal eviction and foreclosure extensions are intended to be the final ones that renters and homeowners receive, according to the administration." <https://cnb.cx/3jmNBqk>

Apartment Prices Overtake Industrial as Fastest Growing*Real Capital Analytics*, by Shane Omundsen, June 24, 2021.

"Apartment sector prices were the fastest growing in May at 10.1% year-over-year, overtaking industrial at 9.5%. Office price growth came in at 2.9% and the retail sector turned in a 2.3% annual gain. Suburban office properties continued to drive price growth in the office market, posting a 4.5% year-over-year increase. CBD office prices, meanwhile, declined 5.5%. The CBD office index has not registered a positive annual return since August." <https://bit.ly/3quhSfo>

US Apartment Price Growth Takes the Lead in May**RCA Commercial Property Price Indices**

Year-over-year change, May 2021 results



rcanalytics.com

REAL CAPITAL ANALYTICS

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Real Estate Notes *continued*

Exploding Global E-commerce Growth Requires 1.5 Billion Square Feet of New Distribution Space,

World Property Journal, by Michael Gerrity, June 25, 2021

"According to a new report from CBRE, with e-commerce penetration expected to grow to 26 percent of all retail sales by 2025, the U.S. will need an additional 330 million sq. ft. of distribution space just to handle the increase in online ordering in that timeframe." <https://bit.ly/2TBDrrv>

With Travel Spiking, Leisure Hotels Find Eager Buyers

www.wealthmanagement.com, by Bendix Anderson, June 28, 2021.

"Leisure hotels are leading the recovery in the hotel sector with high occupancies and average daily rates. That strong performance is making leisure hotels more attractive to investors, helping thaw an investment sales market that had nearly completely frozen during the depths of the pandemic." <https://bit.ly/3h7iHdP>

Rue the Day of Rising Construction Costs?

www.wealthmanagement.com, by Andrew Foster, June 29, 2021.

"High construction costs are a defining feature of today's commercial real estate development landscape. The causes—most notably the rise in lumber prices—vary, but the impact is significant. Higher costs may contribute to the cancellation or delay of a project. Other outcomes may include an increase in construction budgets, loan amounts, and shifting profit margins for the various transaction parties." <https://bit.ly/2TKPRgr>

Goldman Plans New Dallas Campus, Extending Bet on Hub in Texas

www.wealthmanagement.com, sourced from Bloomberg, June 29, 2021

"Goldman Sachs Group Inc. is on the hunt for a new office campus in Dallas that could become the Wall Street bank's largest presence in the U.S. outside of its Manhattan headquarters." <https://bit.ly/3dtOCCV>

U.S. Office Sublease Market Hits Record 158M SF

www.bisnow.com, by Dees Stribling, July 1, 2021.

"The current sublease figure is 4.5% from Q1. Over the course of the pandemic, sublease availability is up 69%. The pattern in sublease availability mirrors that of office occupancy losses as a whole: much more last year than this year so far. Occupancy losses totaled 37.9M SF in Q1 this year, down from a record 40.5M SF in the fourth quarter of 2020, JLL reports. JLL predicts that U.S. office vacancy will remain elevated through 2021 and into 2022, despite any post-pandemic recovery that the economy makes." <https://bit.ly/36silZV>

No End in Sight for Industrial's Strong Run

by Beth Mattson-Teig, *www.wealthmanagement.com*, July 6, 2021.

"WMRE's seventh annual industrial survey shows continued confidence in market fundamentals. The industrial sector was one of the star performers throughout the pandemic as social distancing measures largely boosted demand. Survey respondents remain confident on more rent growth ahead. Expectations for higher cap rates could be tied to rising interest rates." <https://bit.ly/3jQ2RvU>

Texas has a fever. It's not the pandemic. It's land.

Texas Real Estate Research Center – Texas A&M University, July 7, 2021 Submitted by Patrick Carroll, RPA, CAE

"Texas land prices are up 16.29 percent in the second quarter. The East Texas regions all had double-digit price increases with substantial increases in total acres transferred." <https://bit.ly/3kbazPx>

Texas Statewide	
Price per acre	\$3,433
YOY change	16.29%
Size (acres)	1,176
YOY change	-4.78%
Number of sales	8,561
YOY change	43.77%
Dollar volume	\$2,353,613,305
YOY change	93.21%
Total acres sold	685,585
Acres change	66.14
Source: Texas Real Estate Research Center	

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Real Estate Notes *continued*

Top 10 Stats Capturing Today's Crazy Apartment Market

Real Page, by Jay Parsons & Greg Willett, June 21, 2021

"Concession Usage Peaked in COVID era at Just 16.8% of Units. For comparison, going back to the recession of 2008 and 2009, use of concessions spread to 54.7% of the available product." <https://bit.ly/3B9FL9L>

Quarterly Forecast: Housing Market Expected to Remain Strong Despite Major Supply Shortage and Historically High House Prices Across the U.S. Slowing Sales

Freddie Mac, July 15, 2021

"The single-family housing market remains robust, with U.S. house prices increasing 17% year-over-year in the May release of the Freddie Mac House Price Index (FHPI). That's the highest 12-month house price growth in the history of the FHPI going back to 1975, higher than the mid-2000s house price boom and higher than the inflation years of the late 1970s and early 1980s." <https://bit.ly/3ikJxm>

Producer Prices For Construction Materials And Services Soar 26 Percent Over 12 Months As Contractors Cope With Supply Hitches, Weak Demand

The Construction Association, July 14, 2021

"Construction officials caution that rising materials prices threaten to undermine the economic recovery as many construction firms are unable to capitalize on the economic re-opening and add new staff." <https://bit.ly/3xUqIFB>

NMHC Rent Payment Tracker Finds 76.5 Percent of Apartment Households Paid Rent as of July 6

National Multifamily Housing Council

"This is a 0.9 percentage point decrease from the share who paid rent through July 6, 2020 and compares to 79.7 percent that had been paid by July 6, 2019. This data encompasses a wide variety of market-rate rental properties across the United States, which can vary by size, type and average rental price." <https://bit.ly/2VSduV6>

Homebuyers Are Turning Back to Condos After Pandemic-Driven Slump

by Dana Anderson, **Redfin News**, July 21, 2021

"Condos are selling above asking price for the first time in at least nine years, and the typical condo is selling in a record 22 days." <https://bit.ly/3xEk9Qd>

US Price Growth Moves Higher in June, Led by Apartment

by Michael Savino, **Real Capital Analytics**, July 22, 2021

"Apartment sector price growth accelerated to an increase of 12.0% from Q2 2020 prices. The industrial price index rose 9.8% from a year ago, staying in the 9%-10% range seen since the crisis began." <https://bit.ly/3jrQogh>

Texas Home Sales Reach Record-breaking Numbers in Second Quarter of 2021

Texas Association of Realtors, July 26, 2021

"Texas home sales reached a new high of 114,772 homes sold in the second quarter of 2021, an increase of 24.7% from the second quarter a year ago. The median price of a Texas home increased 19.1% to \$300,490. Of all homes sold in the second quarter, 30.1% were priced from \$200,000 to \$299,999, the highest share of sales among all price-class distributions." <https://bit.ly/3l16fdh>

Multifamily Developers Double Down on Southern, Secondary Markets

by Bendix Anderson, **www.wealthmanagement.com**, July 29, 2021

"Many Sun Belt cities like Dallas were already growing quickly before the pandemic and are expected to continue to prosper. Developers started construction on new, apartment properties totaling \$6.2 billion in Dallas over the 12 months that ended in the first quarter 2021, according to RCA." <https://bit.ly/37EgW8J>

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Real Estate Notes *continued***Latest CoStar Composite Indices Stage Further Expansion in June 2021****Costar Group, July 30, 2021**

"As property prices recover from the early days of the pandemic, the equal-weighted index increased by 15% in the 12-month period that ended in June 2021, while the value-weighted index increased by 11.5% over the same period. The Q2 2021 quarterly gain for the equal-weighted index came in at 4.7%, and the increase for the value-weighted series was 3.1%." <https://bit.ly/3fEzJov>

What Doesn't Kill You, Makes You Stronger (Retail Market Update)**by Ed Hanley, 2021 Midyear Outlook – Wealth Management Real Estate, August 2021**

"the National Retail Federation raised its outlook for 2021, citing a quicker-than-expected recovery and eagerness to shop. Retail sales are expected to grow between 10.5 percent and 13.5 percent to an estimated total of \$4.44 trillion to \$4.56 trillion in 2021." <https://bit.ly/3CmVpPI>

Emergency Bans on Evictions and Other Tenant Protections Related to Coronavirus**by Ann O'Connell, Nolo, August 2021**

"On August 3, 2021, the CDC issued an Agency Order that prohibits residential landlords nationwide from evicting certain tenants through October 3, 2021. Additional tenant protections by loan type and state are outlined in this article." www.nolo.com/evictions-ban

Record Low Cap Rates for Single-tenant Dollar Stores**The Boulder Group, August 2021**

"Cap rates within the single tenant net lease dollar store sector compressed to a new historic low for Dollar General (5.75%) and Dollar Tree (6.50%) properties in the second quarter of 2021. Cap rates for all three of the major dollar store brands (Dollar General, Family Dollar and Dollar Tree) compressed during the second quarter to an aggregate level of 6.11%. This represented an 87 basis point decline in cap rates year over year for the dollar store sector." <https://bit.ly/3xsYs5r>

More than 3M Texas homes sold, \$112K increase in median price from 2011 to 2020**Texas Association of Realtors, August 5, 2021**

"A total of 3,118,089 homes were sold in the state during the decade. The median price increased from \$146,988 at the end of 2011 to \$259,188 at the end of 2020, a 76% jump. Three-quarters of homes sold in the past decade were located in the state's four largest metro areas (Austin-Round Rock, Dallas-Fort Worth-Arlington, Houston-The Woodlands-Sugarland, San Antonio-New Braunfels), with Dallas-Fort Worth-Arlington topping the list at 923,528 homes sold." <https://bit.ly/3xuctQr>

Where Big Companies Stand on Delta Variant and Return to Office Plans**by Riley de Leon, CNBC, August 5, 2021**

"A new CNBC flash survey of a select group of human resource executives at large companies, the majority of which employ over 10,000 workers, shows that new concerns are not yet upending all plans to return to workplaces. Recent surveying from Gartner shows most firms encouraging vaccination for employees, but not mandating it, while the number of companies planning to reopen offices in Q3 has fallen." <https://cnb.cx/3yxw3wc>

Employment Situation Summary**U.S. Bureau of Labor Statistics, August 6, 2021**

"Total nonfarm payroll employment rose by 943,000 in July, and the unemployment rate declined by 0.5 percentage point to 5.4 percent in the U.S. Notable job gains occurred in leisure and hospitality, in local government education, and in professional and business services." <https://bit.ly/3s3FEJo>

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Real Estate Notes *continued*

Texas Unemployment Rate Falls to 6.5 Percent in June

Texas Workforce Commission, July 16, 2021

Editor's Note: This is the most current unemployment rate available from Texas, one month behind the national data, showing Texas is just above the national average of 5.9% unemployment rate noted in the previous article.

"The Texas unemployment rate was 6.5 percent, down 0.1 percentage points from a revised rate of 6.6 percent in May 2021. Texas added 55,800 total nonagricultural jobs over the month, making gains in 13 of the last 14 months. Texas added a total of 654,200 jobs since June 2020." <https://bit.ly/3fljJSF>

There's a Big Shift Happening in the Housing Market,

Fortune Magazine via Yahoo! Finance, by Lance Lambert, August 5, 2021

"The rush of buyers into the housing market during the pandemic absolutely crushed housing inventory—the number of homes on the market—with that figure falling for 12 consecutive months. For two straight months (May-June 2021), the number of homes for sale has gone up. 'The housing market was too hot for its own good over the past year, and we've seen some buyers bump up against an invisible price ceiling,' Ali Wolf, chief economist at Zonda, a housing market research firm." <https://yhoo.it/3fEuDbU>

Housing inventory plunged during the pandemic, but it's finally starting to tick up

Month-over-month change in the number of homes for sale on realtor.com

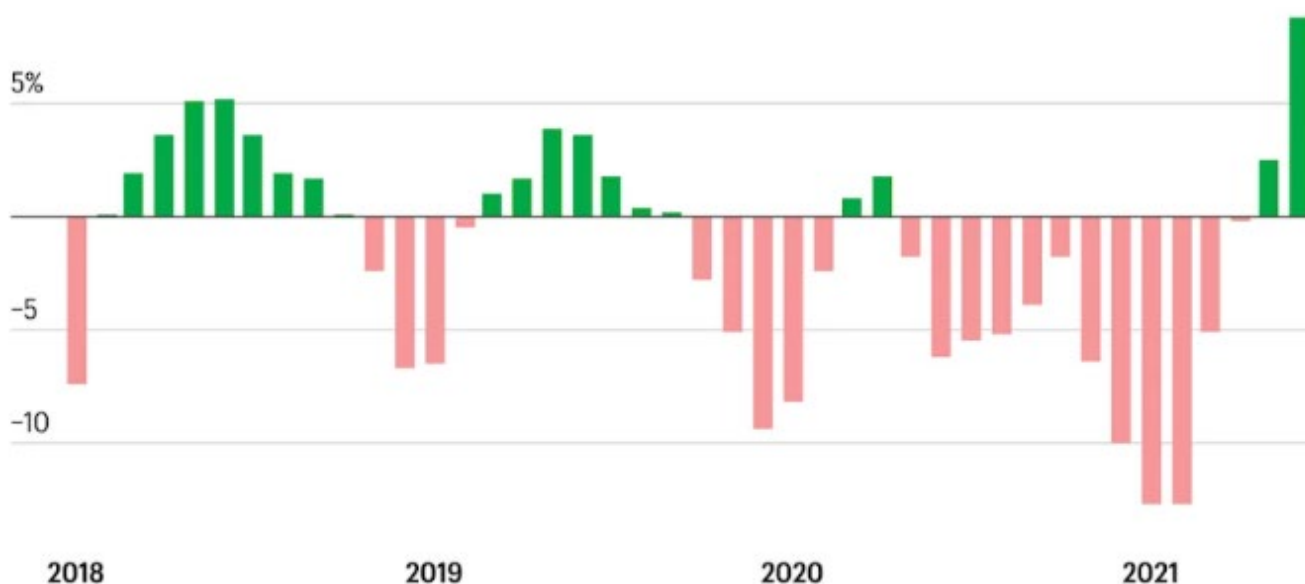


CHART: LANCE LAMBERT • SOURCE: REALTOR.COM DATA THROUGH JUNE.

FORTUNE

TAAD's **2021** State Certification Course Schedule

<i>Month</i>	<i>Course Number</i>	<i>Name</i>
OCTOBER 2021		
October 11-12	Course 30	Ethics
October 11-13	Course 101	Intro to Texas Property Tax System
October 13-15	Course 102	Intro to Appraisal
October 11-15	Course 102	Seminars
NOVEMBER 2021		
November 15-17	Course 32	USPAP
November 15-19	Course 203	Appraisal of Real Property
DECEMBER 2021		
December 6-8	Course 7	Texas Property Tax Law
December 6-8	Course 10	Analyzing a Real Property Appraisal
December 6-9	Course 3	Income Approach to Value
December 6-9	Course 4	Personal Property Appraisal
December 6-8	Course 101	Intro to Texas Property Tax System
December 8-10	Course 102	Intro to Appraisal

course registration on next page

TAAD's 2021 State Certification Course Registration Form

1. **Class Hours:** Unless otherwise specified, course hours are from 8:30 am-5 pm.

Registration on day one of class is 8-8:30 am.

See TAAD website for course lengths.

2. **Class Locations/Hotel Lodging:**

» **Austin Marriott North/Round Rock**

2600 La Frontera Blvd., Round Rock, TX 78681

Lodging: 800.865.0546; \$125/night; call **at least three weeks** in advance for the TAAD block.

» **TAAD Office:** 7700 Chevy Chase Dr., Bldg. 1, Ste. 425, Austin, TX 78752

See TAAD website for lodging suggestions.

3. **Coupon:** All member districts will receive a coupon for \$50-off one Member District Course Fee each year. To redeem, please enclose original coupon with remaining fee.

4. **Class Materials:** Your class materials will be waiting for you at registration. If you want them sooner, select the appropriate check box below.

5. **Cancellations:** There will be a **\$75 fee** charged for cancellations. Written request for a refund must be received at TAAD at least seven days **before** class begins or entire registration is forfeited.

Cost for Courses:

Submit separate forms and fees for each course.

Course 30	\$210 for TAAD Member Districts \$235 for TAAD Associate/Affiliate Members \$325 for Nonmembers
Course 31	\$75 for TAAD Member Districts \$160 for TAAD Associate/Affiliate Members \$225 for Nonmembers
Courses 101, 102, 9, 28 or 32	\$235 for TAAD Member Districts \$275 for TAAD Associate/Affiliate Members \$375 for Nonmembers
Courses 3, 4, 5, 7 or 10	\$325 for TAAD Member Districts \$350 for TAAD Associate/Affiliate Members \$450 for Nonmembers
Course 8	\$325 for TAAD Member Districts \$350 for TAAD Associate/Affiliate Members \$450 for Nonmembers
Course 203 (previously 201 and 202)	\$425 for TAAD Member Districts \$450 for TAAD Associate/Affiliate Members \$525 for Nonmembers

Course # _____ Course Date _____ Course Location _____

Name _____ Nickname _____ TDLR # (if applicable) _____

Jurisdiction/Firm _____ Title _____

Mailing Address _____

City _____ State _____ Zip _____

Telephone _____ Email address _____

confirmations are sent by email

Course Materials (please mark one)

- ☐ Please **email** my class materials (student responsible for printing and bringing materials to class)
- ☐ I will **pick up** my class materials at registration
- ☐ Please **mail** my class materials. I have enclosed the \$10 shipping and handling fee.*

Materials mailed only if registration and payment are received **three weeks prior to class.*



Note: Property Assessment Valuation book (used in Courses 201, 202, 3, 4 and 5) should be ordered directly from IAAO (iaao.org).

Course Registration Fee..... Registration Fee\$ _____

PTEC Glossary - optional (\$20) Enclosed\$ _____

Mail Course Materials - optional (\$10) Enclosed\$ _____

Member District Certificate (must enclose with payment) minus\$ _____

TOTAL AMOUNT ENCLOSED \$ _____

Please complete the registration form and return it along with payment to:

TAAD | 7700 Chevy Chase Drive; Building One, Suite 425 | Austin, Texas 78752-1558

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Travis CAD's Property Owner Education Awarded IAAO Public Information Award

The **Travis Central Appraisal District** (TCAD) has received the **International Association of Assessing Officers (IAAO)**'s **2021 Public Information Award** for the agency's efforts to educate Travis County property owners on the property tax system.

TCAD received the award for the creation of the 2021 Property Owner Webinar Series, an online series of events aimed at educating property owners on topics including their property tax bills, the property tax system, Notices of Appraised Value, and the protest process. The series was developed this year, largely in response to COVID-19's impact on TCAD's annual in-person outreach efforts.

According to Chief Appraiser Marya Crigler, "COVID-19 significantly limited our ability to conduct our traditional outreach of hosting in-person townhalls and attending local homeowners association meetings. We developed the Property Owner Webinar Series to ensure that Travis County residents continued to get the important information they needed about the property tax system in a safe and efficient way."

TCAD estimates that more than 76,000 Travis County property owners received information about the webinar series this year. The switch to an online format allowed for five times more people to attend or watch a TCAD outreach event in 2021 than did in 2020.

"We are proud of the success we had in educating more property owners than ever before, despite the pandemic," added Crigler. "Our webinar series will continue to be an important tool in our efforts to connect with Travis County property owners."

The webinar series continues to be available online at www.traviscad.org/webinars.



Travis Central Appraisal District's
IAAO 2021 Public Information Award

Congratulations, IAAO Designation Recipients!

To earn an IAAO Designation, one must be an IAAO member in good standing and complete the requirements for the particular designation pursued. Each designation has experiential, educational, demonstration project, and examination requirements.



**Congratulations to Harris CAD's
newest designees: Ramon Smith
AAS; Trang Nguyen, RES; and
Eric Michael Young, CAE.**



Harris CAD's *Remote Hearing Option* Awarded IAAO's Public Information Award



The Harris County Appraisal District is the largest appraisal district in Texas and values more than 1.8 million parcels each year.

With economic hardships brought on by the pandemic and a May 8 order from Texas Attorney General Ken Paxton that property owners are entitled to an in-person protest hearing, HCAD was tasked to develop a remote hearings option for property owners to remain safely at home during the pandemic but still have a meeting with an appraiser or a hearing before the Appraisal Review Board to discuss their property value. To meet the requirements, the district's executive team worked with the appraisal operations division and the information technology division to create remote hearings option through secure, cloud-based video conferencing that would allow property owners the opportunity to resolve their disagreement with the appraisal district's value either remotely or in person.

The goals were to give property owners the option to resolve their value disagreement remotely or in person in order to ensure each property owner could have their meeting as required by state law but keep them safe and healthy; increase property owner convenience, safety and satisfaction; and enable the appraisal district to meet the state requirements. The time frame was short, 45 days, since hearings for the general public start at the end of May. The development, design, programming and setup were being done simultaneously with creating the opt-in process and evidence uploading along with writing the notifications, confirmations, instructions evidence and website information.

The results of the Remote Hearings Option Program were better than expected. The Remote Hearings Option was implemented June 15, 2020, with the website posting and achieved all three of the appraisal district's goals. The program gave property owners the flexibility to select the meeting/hearing option they were most comfortable with — either remote or in-person — and increased their satisfaction with the protest process by allowing them to do it remotely so they could feel safe.



Harris CAD Chief Appraiser Roland Altinger and staff,
with IAAO President Greg McHenry, and HCAD's Public Information Award



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