**Texas Comptroller of Public Accounts** 

### **TAAD Legislative Seminar 2023**

Property Tax Assistance Division
Shannon Murphy
Allison Mansfield

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#### Five Main Areas

- Arbitration
- Taxpayer Liaison Officers
- Electronic Communications
- Disabled Veteran Exemption Loss Study
- Forms/Publications/Informational Materials

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## Property Tax Arbitration System (PTAS)

- Electronic Filing
- Agent Authorization
- Credit Card/Bank Draft Payments
- Electronic Communication
- Case Management and Reports

SB 2355 by Bettencourt

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### **Taxpayer Liaison Officer Training**

- Two-hour minimum
- Online training
  - Duties and responsibilities
  - Procedures for informal resolution of disputes
  - Certificate of completion

HB 1285 by Shine

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### **Taxpayer Liaison Officer Training**

- Appointment and Eligibility
- TLO and Deputy TLO Duties
- TLO and Deputy TLO Responsibilities
- Dispute/Complaint Resolution
- Evaluation and Compensation
- Comptroller's ARB Training, Surveys, and Data Collection

HB 1285 by Shine

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#### **Electronic Communications**

- 9.4037; last updated 2006
  - Delivery of communications
  - Guidelines for implementation
- · Form to elect to have electronic communications

HB 1228 by Metcalf/Toth

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### Disabled Veteran Exemption Loss Study

- Lost property tax revenue
  - Counties containing US military installations
  - Adjacent counties
  - Cities in those counties
- Report due 12/1/24

HB 1 by Bonnen

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#### **Forms**

- TNT School District Calculation (HB 4456)
- 50-313: Notice of Estimated Taxes (HB 3273)
- 50-307: Delinquent Tax Statement (SB 62)
- 50-118: Confidentiality
  - (HB 1161, HB 1911, HB 4504, SB 617, SB 870, SB 1525)
- New Exemption Forms
  - Qualifying Child-Care Facility (SB 1145)
  - Medical/Biomedical Property (SB 2289)

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#### **Publications and Informational Materials**

Board of Directors

Appraisal Review Board Training
Taxpayer Remedies
Property Tax Basics
Ag and Timberland
Exemptions
Handbook of Rules
Tax Code and Laws Books

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#### **Economic Development**

Webpage and Rules: September 2023

Applications: Spring 2024

John Villarreal, Manager Economic Development & Local Government Data Analysis & Transparency Division

Phone: 512-463-5241

Toll Free: 1-800-531-5441 Ext. 3-5241

HB 5 by Hunter/Meyer/Burrows/Shine/Longoria

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# Questions?

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