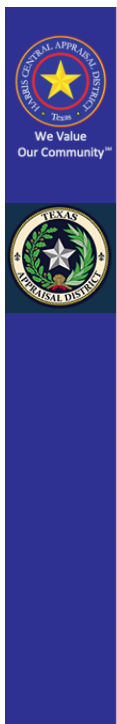


Welcome to Real-Life Security Issues

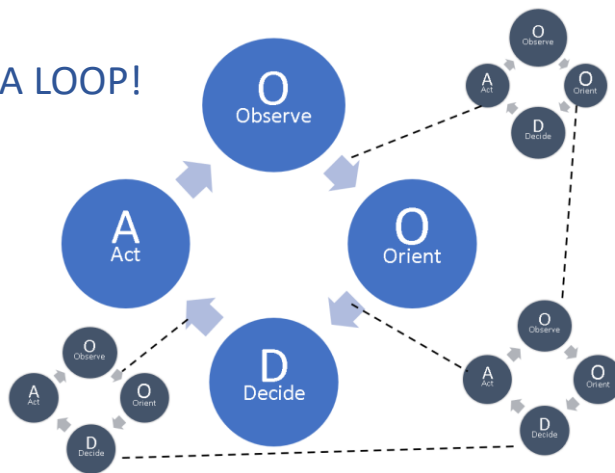
What would you do?

1



We Live in OODA?

The OODA LOOP!



2

2



Tabletop Exercise

Scenario – let's practice

February 20, 2024, at approximately 10:00 a.m.

An unidentified male with a camouflage backpack wearing a blue ball cap, white t-shirt, and blue jeans, enters the building and immediately checks in at the KIOSK and takes a seat in the waiting area.

Moments later, the unidentified male leaves with his backpack to go to the restroom. Within minutes he returns, wearing a bullet proof vest and has a rifle in his hand. He immediately points it at an employee who is assisting a property owner at the Kiosk machine. Employees began to panic and some instinctively take off running to exit the building while some decided to lock themselves in an office. Within just minutes, local 9-1-1 operators receive calls from employees and customers concerning the gunman. The callers are frantic and there is chaos throughout the building. *(NOTE: some information is already hitting social media platforms.)*

3

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Question 1

What security presence do you have within your organization?



4

4



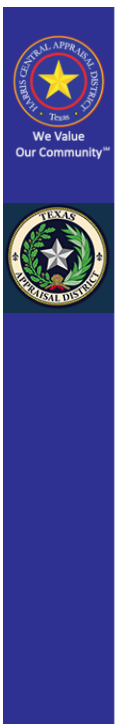
Question 2

What alert messaging system do you have to notify employees of an emergency event?



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5



Question 3

Do you have a standard operating procedure for an active shooter situation?



6

6



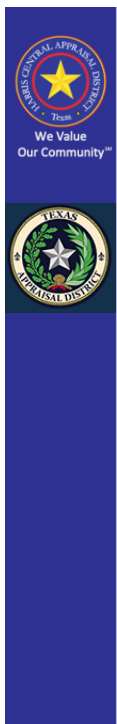
Question 4

What are the challenges and gaps your organization must overcome to be prepared for such an incident?



7

7



Collective - Proactive - Approach



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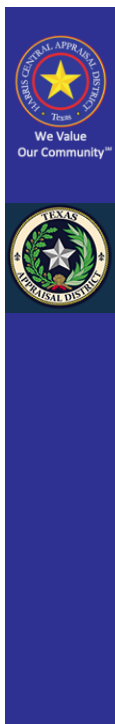


Conduct a Risk Assessment

- Review your office current security-posture (*i.e. building access, card readers, badging, security presence and visibility*)
- Ascertain and understand your office risks (*size, needs, credible threats, vulnerabilities, workplace violence, and consequences*)
- Document all assets needing protection and risks associated with each asset (*Note: your greatest asset are your employees*)

9

9



Best Practices by Others



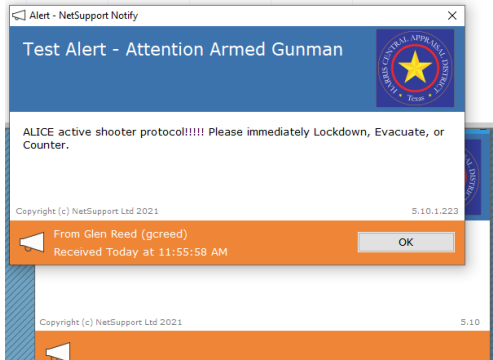
10

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Best Practices

Emergency Notifications

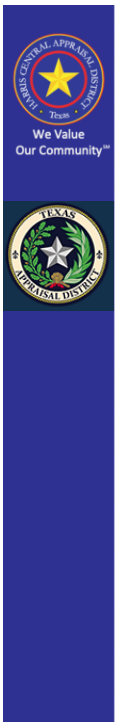


Desktop Alerts



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Develop, Plan & Schedule

- Invest your time in strategies and next steps
- Assign tasks, set and define milestones for success
- Determine resources, partnerships, and communication
- Get buy-in from executive leadership, board members, shareholders etc.

12

12



Potential Resistance Factors

- Reason for resistance can be (size, type, location, mission, or costs)
- Without motivating events, leaders may be hesitant to invest in security measures
- Prepare appropriate responses and data points

13

13



In Summary

- Identify risks according to your office size needs
- Prepare and plan to develop a security plan from your organization's security assessment
- Learn from previous incidents and from other organizations
- Identify strategies for mitigating risks/threats
- Discuss best security practices and participate in tabletop exercises to test your processes

14

14

Closing Remark

